



EENA Members' Workshop & Meet your MEP event

16-18 October 2017, Brussels, Belgium

EENA Members' workshop

The event aims at fostering the sharing of experience, best practices and ideas in the emergency services field. The participants will work in small groups with the objective to produce technical, operational and legal requirements. The event will also provide the attendees an opportunity to discuss regulatory and policy issues.

Date and Place:

16-17 October
Pentahotel Brussels City Centre,
Chaussée de Charleroi 38, 1060 Brussels

Meet your MEP event

The event is a unique occasion for EENA Members to conclude on the debate of the previous days and for the representatives of the European emergency services and public authorities to submit the recommendations of the workshop to the Members of the European Parliament (MEPs) of their home country. This will be done through discussion tables in order to improve the quality of emergency services in the European Union.

Date and Place:

18 October, 9:00 – 13:00
European Parliament, Brussels

Language of the event: English

For any questions related to this event, please contact the Events Coordinator, Mrs. Tavia Caminiti, tc@eena.org.

PROGRAMME

Monday, 16th October

13:00 – 13:30 **Registration & Coffee**

13:30 – 14:00 **Introduction**

Gary Machado, Executive Director, EENA

2nd speaker TBC

Tavia Caminiti, Events Coordinator, EENA – Practical Information

14:00 – 15:30 **eCall and TPS eCall remaining issues**

Plenary Room

This group will identify the remaining open issues for the 112 based eCall implementation. Pros and cons for TPS eCall will be evaluated, and guidelines to improve the collaboration of emergency services and third party eCall services providers will be defined.

Room A - Moderator: Cristina Lumbreras (EENA), assisted by Luca Bergonzi, Chair of the EENA Operations Committee

Start-up programme and how ES can use it

This group will introduce Startups working to improve public safety, and will define



guidelines for successful collaboration with emergency services.

Room B - Moderator: Iratxe Gomez (EENA), assisted by Alfonso Zamarro CEO, Unblur & Julie Foulon, EENA Start-up Advisor

Deploying AML: lessons learnt

This group will update the requirements defined during the EENA Members Workshop in 2015. Recommendations for deployment and lessons learnt will be shared.

Room C - Moderator: Gary Machado (EENA), assisted by Google, Kaili Tamm, Expert, Emergency Response Centre, Estonia and Tadas Maroscikas, Expert, Emergency Response Centre, Lithuania

15:30 – 16:00

COFFEE BREAK

16:00 – 17:30

NG112 - what can you deploy today?

This group will describe the reasons why NG112 is still not implemented. We will discuss the stakeholders who should be involved and update the guidelines for its implementation created in the EENA Members Workshop in 2015.

Room A - Moderator: Cristina Lumbreras (EENA), assisted by Wolfgang Kampichler, Chair, EENA Technical Committee & Fidel Liberal, Vice-Chair, EENA Technical Committee

Social Media in Emergency Management

This group will focus on current and potential use of Social Media in Emergency Management (SMEM), with a look at the emergency services' presence and reputation. It will provide recommendations for using SMEM for preparation, monitoring and response.

Room B - Moderator: Iratxe Gomez (EENA), assisted by Nicolas Vanderbiest, Vice-Chair, EENA Operations Committee & Volker Tondorf, German Organisation for the Promotion of Media and Social Technology in Civil Protection

The Future of AML

This group will define the upcoming updated version of the AML protocol. The objective is to integrate the latest developments into the updated AML protocol (e.g. vertical and indoor location).

Room C - Moderator: Gary Machado (EENA), assisted by Google and John Medland, Policy Manager, BT UK

17:30

End of workshop day 1

18:00 – 21:00

Social event at the hotel: Belgian beer testing followed by a walking dinner in the hotel

Tuesday, 17th October

9:00 -10:30

Pan-European Mobile Emergency Application (PEMEA) & 112 Apps

This group will analyse the status of the PEMEA initiative and will prepare guidelines for the full implementation of this architecture.

Room A - Moderator: Cristina Lumbreras (EENA), assisted by Luca Bergonzi, Chair, EENA Operations Committee & Bertrand Casse, Vice-Chair, EENA Operations Committee

Drones in Public Safety

This group will update the recommendations and requirements defined in the EENA Members Workshop in 2015. Recommendations for specific training, standardisation and regulation concerning



the use of Drones in public safety will be produced, and examples of interesting European initiatives will be presented.

Room B - Moderator: Iratxe Gomez (EENA), assisted by Romeo Durscher, Director of Education, DJI

Public Warning & Crisis Communication Preparedness

This group will define guidelines on how to best prepare emergency services' communication (including alerting citizens) in a crisis. It will focus on preparedness and procedures.

Room C - Moderator: Jérôme Pâris (EENA), assisted by Patrick Lagadec Senior Scientist, Ecole Polytechnique (retired) & Benoît Ramacker, Spokesperson, CrisisCentre, Belgium

10.30 - 11.00

COFFEE BREAK

11.00 - 12.30

Cybersecurity

This group will identify the weaknesses of the current emergency services IT systems against cyberattacks. The goal is to create guidelines to increase the strength of these IT systems and the measures to be taken in case of cyberattack.

Room A - Moderator: Cristina Lumbreras (EENA), assisted by Pablo Gutierrez Astilleros & Bill Mertka, Vice-Chairs, EENA Technical Committee & Jarno Limnéll, Vice President, Cyber Security and Business Development, Insta (TBC)

Virtual Operations Support Teams (VOST)

This group will define guidelines for the collaboration between emergency services and VOST, and also for the creation of new VOST with the support of ES.

Room B - Moderator: Iratxe Gomez (EENA), assisted by Josep Luis Puoy (VOSTCat) and Volker Tondorf or Stefan Martini (VOSTde)

Automated External Defibrillator (AED) Mapping

This group will define guidelines on how to contribute to mapping AED locations, as well as on how to maintain such a database.

Room C - Moderator: Jérôme Pâris (EENA), assisted by Stephen Hines, Clinical Practice Learning Manager, London Ambulance Service (TBC)

12:30 - 14:00

LUNCH

14.00 - 15.30

Reports from all workshops

Plenary room

16.30 - 17.30

Legislation & Preparing our "MEET YOUR MEP" position

Gary Machado & Benoît Vivier (EENA)

Plenary room

17.30

End of workshop day 2

19.00

Meet in hotel lobby for dinner

Wednesday, 18th October

08:10

Meet in hotel Lobby

08:20

Departure by bus from the hotel to the European Parliament (EP)

09.30 - 13:00

Meet Your MEP



13:00 – 14:00

[OPTIONAL] Group visit of the Hemicycle at the European Parliament and of the Parliamentarium (the European Parliament Visitors' Centre).