



## EENA Members' Workshop & Meet your MEP event

16-18 October 2017, Brussels, Belgium

### EENA Members' workshop

The event aims at fostering the sharing of experience, best practices and ideas in the emergency services field. The participants will work in small groups with the objective to produce technical, operational and legal requirements. The event will also provide the attendees an opportunity to discuss regulatory and policy issues.

#### Date and Place:

**16-17 October**  
**Pentahotel Brussels City Centre,**  
Chaussée de Charleroi 38, 1060 Brussels

### Meet your MEP event

The event is a unique occasion for EENA Members to conclude on the debate of the previous days and for the representatives of the European emergency services and public authorities to submit the recommendations of the workshop to the Members of the European Parliament (MEPs) of their home country. This will be done through discussion tables in order to improve the quality of emergency services in the European Union.

#### Date and Place:

**18 October, 9:30 – 13:00**  
**European Parliament, Brussels**

Language of the event: English

For any questions related to this event, please contact the Events Coordinator, Mrs. Tavia Caminiti, [tc@eena.org](mailto:tc@eena.org).

## PROGRAMME

### Monday, 16<sup>th</sup> October

13:00 – 13:30 **Registration & Welcome Coffee**

13:30 – 14:00 **Introduction**

**Gary Machado**, Executive Director, EENA

**Tavia Caminiti**, Events Coordinator, EENA – Practical Information

Plenary - Room A

14:00 – 15:30 **eCall and TPS eCall remaining issues**

*This group will identify the remaining open issues for the 112 based eCall implementation. Pros and cons for TPS eCall will be evaluated, and guidelines to improve the collaboration of emergency services and third party eCall services providers will be defined.*

Room A - Moderator: Cristina Lumbreras (EENA), co-chaired by Luca Bergonzi, Chair of the EENA Operations Committee and Andy Rooke, Senior Manager, ERTICO

#### **Start-up programme and how ES can use it**

*This group will introduce how Startups can help improve public safety, and will define guidelines for successful collaboration with emergency services.*



Room B - Moderator: Iratxe Gomez (EENA), co-chaired by Alfonso Zamarro CEO, Unblur

#### **Deploying AML: lessons learnt**

*This group will update the requirements defined during the EENA Members Workshop in 2015. Recommendations for deployment and lessons learnt will be shared.*

Room C - Moderator: Gary Machado (EENA), co-chaired by Fiona Lee, Manager, Google, Kaili Tamm, Expert, Emergency Response Centre, Estonia and Tadas Maroscikas, Expert, Emergency Response Centre, Lithuania

15:30 – 16:00 **COFFEE BREAK** in the lobby of the meeting rooms

16:00 – 17:30 **NG112 - what can you deploy today?**

*This group will describe the reasons why NG112 is still not implemented. We will discuss the stakeholders who should be involved and update the guidelines for its implementation created in the EENA Members Workshop in 2015.*

Room A - Moderator: Cristina Lumbreras (EENA), co-chaired by Wolfgang Kampichler, Chair, EENA Technical Committee & Fidel Liberal, Vice-Chair, EENA Technical Committee

#### **Social Media in Emergency Management**

*This group will focus on current and potential use of Social Media in Emergency Management (SMEM), with a look at the emergency services' presence and reputation. It will provide the requirements and recommendations for using SMEM for preparation, monitoring and response.*

Room B - Moderator: Iratxe Gomez (EENA), co-chaired by Volker Tondorf, German Organisation for the Promotion of Media and Social Technology in Civil Protection & Marina Tymen, VISOV, France/ VOST Europe (Virtual Operations Support Team)

#### **The Future of AML**

*This group will define the upcoming updated version of the AML protocol. The objective is to integrate the latest developments into the updated AML protocol (e.g. vertical and indoor location).*

Room C - Moderator: Gary Machado (EENA), co-chaired by Salvatore Baglieri, Senior Technical Solutions Consultant, Google, and John Medland, Policy Manager, BT UK

17:30 **End of workshop day 1**

18:00 – 21:00 **Social event at the hotel:** Belgian beer testing followed by a buffet dinner in the Pentahotel restaurant offered by EENA and the event's sponsors

## **Tuesday, 17<sup>th</sup> October**

9:00 -10:30 **Pan-European Mobile Emergency Application (PEMEA) & 112 Apps**

*This group will analyse the status of the PEMEA initiative and will prepare guidelines for the full implementation of this architecture.*

Room A - Moderator: Cristina Lumbreras (EENA), co-chaired by James Winterbottom, Vice-Chair, EENA Technical Committee, Luca Bergonzi, Chair, EENA Operations Committee & Bertrand Casse, Vice-Chair, EENA Operations Committee

#### **Drones in Public Safety**

*This group will update the recommendations and requirements defined in the EENA Members Workshop in 2015.*

*Recommendations for specific training, standardisation and regulation concerning the use of Drones in public safety will be produced, and examples of interesting*



*European initiatives will be presented.*

Room B - Moderator: Iratxe Gomez (EENA), co-chaired by Eric Rodriguez, Chief of Innovation, SDIS13 - Fire & Rescue Service of Bouches-du-Rhone, France

### **Public Warning & Crisis Communication Preparedness**

*This group will define guidelines on how to best prepare emergency services' communication (including alerting citizens) in a crisis. It will focus on preparedness and procedures.*

Room C - Moderator: Jérôme Pâris (EENA), co-chaired by Patrick Lagadec Senior Scientist, Ecole Polytechnique (retired) & Yves Stevens, Spokesperson, CrisisCentre, Belgium

10.30 - 11.00 **COFFEE BREAK** in the lobby of the meeting rooms

### 11.00 - 12.30 **Cybersecurity and Public Safety**

*This group will identify the weaknesses of the current emergency services IT systems against cyberattacks. The goal is to create guidelines to increase the strength of these IT systems and the measures to be taken in case of cyberattack.*

Room A - Moderator: Cristina Lumbreras (EENA), co-chaired by Pablo Gutierrez Astilleros & Bill Mertka, Vice-Chairs, EENA Technical Committee

### **Virtual Operations Support Teams (VOST)**

*This group will define guidelines for the collaboration between Emergency Services (ES) and Virtual Operations Support Teams (VOST), and also for the creation of new VOST with the support of emergency services.*

Room B - Moderator: Iratxe Gomez (EENA), co-chaired Volker Tondorf, VOST Germany

### **Automated External Defibrillator (AED) Mapping**

*This group will define guidelines on how to contribute to mapping AED locations, as well as on how to maintain such a database.*

Room C - Moderator: Jérôme Pâris (EENA), co-chaired by Stephen Hines, Clinical Practice Learning Manager, London Ambulance Service & Demetrios Pyrros, Director, Medical Services, National Centre of Emergency Care (EKAB), Greece

12:30 - 14:00 **LUNCH** in the hotel restaurant

14.00 - 15.00 **Reports from all workshops**

Plenary – room A

15:00 - 15:30 **COFFEE BREAK** in the lobby of the meeting rooms

15.30 - 17.00 **Legislation & Preparing our "MEET YOUR MEP" position**

Moderators: Gary Machado & Benoît Vivier (EENA)

Pentahotel restaurant

17.00 **End of workshop day 2**

18.30 Meet in hotel lobby for EENA Social Dinner

19.00 **EENA Social Dinner at the Quincaillerie** restaurant for a 3-course menu, 2 beers, 25cl water, coffee or tea at the cost of 45€ to be paid in cash upon the onsite registration. Any extra consumption ordered by every individual has to be directly paid to the waiters.

**Address:** Rue du Page 45, 1050 Brussels



## Wednesday, 18th October

- 07:45 Meet in hotel Lobby
- 08:00 1<sup>st</sup> Departure by bus from the hotel to the European Parliament (EP)
- 09.30 - 13:00 **Meet Your MEP event**
- 13:00 Departure by bus for the **March in honour of the attacks' victims and the emergency services' work**
- 13:30 **Departure of the March** in honour of the attacks' victims and the emergency services' work  
Meeting point: Council of the EU
- 14:00 Arrival at the **Memorial to the terrorism victims**  
(Address: Rue de la Loi 248, nearby Schuman roundabout).