



European 112 Day 2017:

112 and the European Electronic Communications Code (EECC)

CONTEXT OF THE EVENT

Every year on 11 February, the EU-institutions celebrate European 112 Day. On this occasion, the European Emergency Number Association (EENA) gathers stakeholders and legislators to discuss how access to emergency services can be improved in the proposal for European Electronic Communications Code.

Date: Tuesday 07 February 2017, 13.30 – 17.00

Place: Radisson RED Bruxelles – Rue d’Idalie, 35 – 1050 Ixelles

RSVP to: Benoît Vivier (bv@eena.org), Advocacy Officer, EENA.

PROGRAMME

13.30 – 14.00 Registration and coffee

14.00 – 14.10 Introduction

Dita Charanzova, *Member of the European Parliament*

Demetrios Pyrros, *President, EENA*

14.10 – 15.30 Caller location and access from OTTs

How to improve caller location of emergency calls: Presentation of Advanced Mobile Location

John Medland, *Product Manager 999/112, BT UK*

Helping emergency services find you when you need it most: the point of view of Google

Theo Bertram, *Manager, EMEA Policy Strategy, Google*

Should OTTs provide access to emergency services? The point of view of Microsoft

Cornelia Kutterer, *Digital Policy Director EMEA, Microsoft*



15.30 – 16.00 Coffee break

16.00 – 16.50 112 and the EECC in a broader perspective

How to improve accessibility to deaf and hard-of-hearing citizens?
Frankie Picron, *Project Officer, European Union of the Deaf*

How to inform citizens of ongoing emergencies or upcoming threats?
Cristina Lumbreras, *Technical Director, EENA*

How to handle transnational emergency calls?
Jérôme Pâris, *Managing Director, EENA*

16.50 – 17.00 Conclusion

Kaja Kallas, *Member of the European Parliament*

Demetrios Pyrros, *President, EENA*

17.00 – 18.00 Networking cocktail