



# EENA Membership 2025

## Information pack

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Jérôme PÂRIS, Managing Director

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2. Services provided to members (standard package)
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**What is EENA?**

EENA, the European Emergency Number Association, is a Brussels-based non-governmental organisation set up in 1999, with the mission to contribute to improving the safety and security of the people.

**How can citizens get the best help possible if they find themselves in an emergency?** This is the question we continuously try to answer.

Our vision is that every citizen can access emergency services and receive the appropriate information and care during an emergency or a disaster. To that end, we want to be the organisation in the sector driving change and making an impact.

Today, the EENA community includes 1500+ emergency services representatives from over 80 countries worldwide, 100+ solution providers, 100+ researchers and many other stakeholders. We are proud to be a platform for everyone involved in the public safety community and to provide a space for collaboration and learning.

# OUR TOPICS

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ADVANCED MOBILE LOCATION

PUBLIC WARNING

ECALL

CROSS-BORDER COOPERATION

NEXT GENERATION 112

ARTIFICIAL INTELLIGENCE

AED MAPPING

ACCESSIBILITY FOR PEOPLE  
WITH DISABILITIES

CYBERSECURITY

AND MORE....



# THREE PILLARS



Make knowledge  
available to all



Facilitate  
connections



Drive  
change

# 2

## **Standard package of services provided to EENA corporate members**

# HOW CAN MEMBERSHIP BENEFIT YOU?

Keeping track of the latest developments in legislation, technology and market in the public safety industry market is very time consuming and difficult!

With EENA membership, your organisation will save efforts and money. You will also get access to a level of information, expertise and knowledge that you could not access otherwise or would hardly manage to find.

Making knowledge available to all, facilitating connections, and driving change: that's what we do at EENA. Whether you are looking to stay up to date, solve problems faster, expand your network, identify and meet potential partners or customers, or access industry experts – EENA has the services and resources you need to achieve your goals and ultimately save more lives!



## Services provided to corporate members (standard package)

Access to EENA annual report on PSAPs and emergency services

EENA events (annual event, topic-based events, networking events)

- Possibility to sponsor/exhibit/deliver a speech (only opened to members)
- Preferred entrance fee

Tenders' alerts

Legislation news/alerts

Support from EENA to identify key actors in European countries

Quarterly conference call organised by EENA to update all members on EENA activities and what is happening in the sector

Contribution to EENA documents writing

Company profile in EENA's "Who is Who in the Public Safety Industry"

Possibility to order additional EENA services (see "Section 3" of this document)

# AWARENESS

Understanding the evolution of the market needs and challenges (at legislation, technical, operational, technology levels) can be time consuming and difficult, yet it is essential for you to market a solution that meets the needs of emergency services today and to anticipate change to identify upcoming challenges and opportunities. At EENA, we take the weight off your shoulders by streamlining knowledge into what you need to know.

This knowledge can help you make informed decisions in your daily work, stay ahead of the competition, and provide better services to your customers. With EENA by your side, your company has more time to do what it does best – develop cutting edge solutions and contribute to saving lives.

# AWARENESS

## 👉 [130+ DOCUMENTS](#)

Our case studies, operational and technical documents and blogs cover a variety of topics and will update you on best practices in our industry. Our fortnightly newsletter will give you a regular overview.

## 👉 [WEBINARS](#)

Our webinars feature experts from all over Europe, giving you both vital information and a chance to ask the them yourself on key topics.

## 👉 [STANDARDISATION](#)

We participate in high-level committees: we are members of ETSI EMTEL, and observers of CEN-CENELEC, meaning we play a key role in the harmonisation of solutions available.

Not only do these opportunities benefit your own work and keep you up to date on the industry, but they drives change and encourages the adoption of new technologies in public safety.

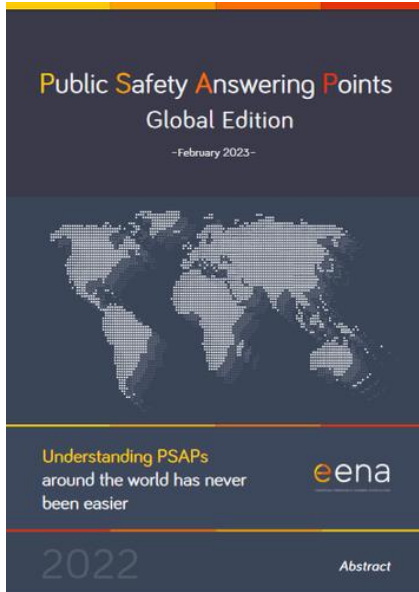
## [QUARTERLY CALL](#)

This online meeting, exclusive to our corporate members, breaks down the work of the EENA team in each quarter and allows you to have a good view on what is currently ongoing and upcoming in the sector.

## [CALL FOR TENDERS](#)

We monitor the field for relevant call for tenders, sharing them exclusively with our members - saving you time and offering you new opportunities, right in your inbox.

# PSAP REPORT



Our annual report on emergency services around the world is known as the ‘bible’ of public safety – for good reason.

This 800-page publication describes the functioning of emergency services in 55+ countries worldwide!

Every year, we survey our community to make sure our members have an up-to-date picture on how emergency services are structured, on the technologies that are used and the on the plans of reform. It definitely saves your company hours of research.

This report is exclusive to members.




[View the  
abstract](#)

# SUPPORT FROM EENA STAFF

EENA membership grants your company access to a diverse range of experts, ready to assist you on a variety of topics.



# WHO-IS-WHO DIRECTORY

 [Who-is-who website](#)

100+ companies enjoy the vast benefits of EENA membership, including visibility on our website and in the twice-annual publication of our “Who-is-Who in the Public Safety Industry” directory, that is sent to our entire community.



\*Members as of August 2024

# EENA ANNUAL EVENT



[Event website](#)



100+  
speakers



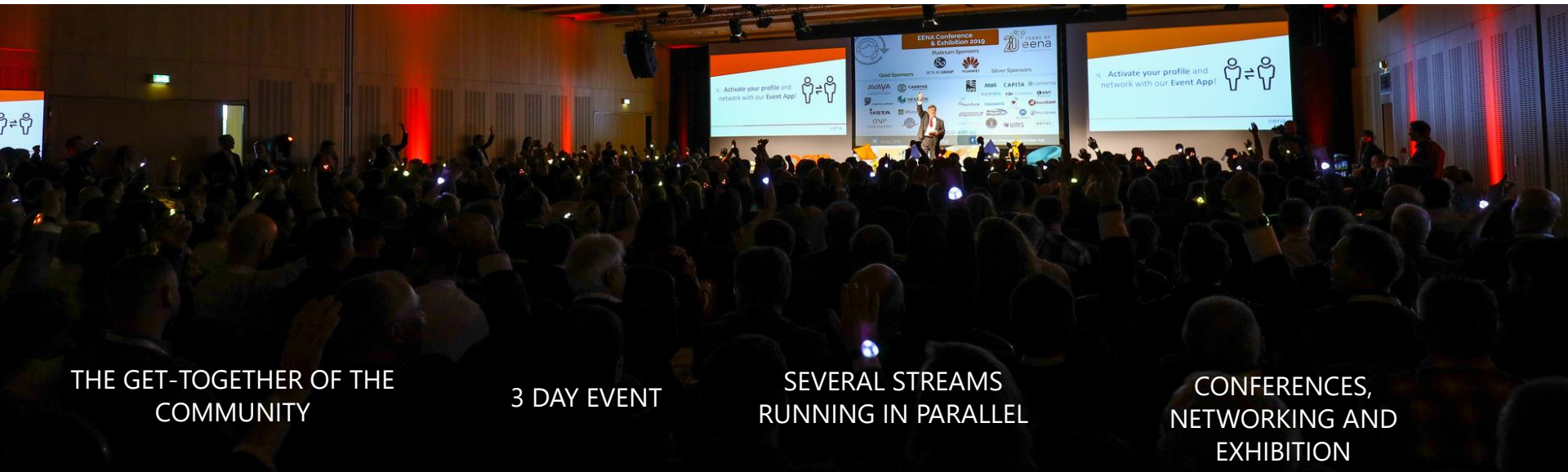
40  
exhibitors



800+  
participants



55  
countries



THE GET-TOGETHER OF THE  
COMMUNITY

3 DAY EVENT

SEVERAL STREAMS  
RUNNING IN PARALLEL

CONFERENCES,  
NETWORKING AND  
EXHIBITION

\* 2024 event figures

# EENA ANNUAL EVENT

*Being a member offers exclusive benefits unavailable to non-members*

## 1. Entrance tickets at member's rate:

Early bird ticket: 125 EUR (VAT excluded)

Regular ticket: 150 EUR (VAT excluded)

*Non-member's rate: 2,000 EUR/delegate*

## 2. Opportunity to sponsor and/or exhibit (price on top of the membership fee)

## 3. Possibility to deliver a speech, upon EENA's approval and needs (price on top of the membership fee)

You'll be part of a prestigious event that is unique in Europe. It brings together top professionals and thought leaders in the field from all over Europe and beyond. This is your chance to establish yourself as a trusted industry leader.



“ Excellently organised, perfect venue, wonderful location, great speakers, an incredible networking event. One event in the year's calendar that can't be missed. ”



## OTHER EENA EVENTS

We usually hold other events during the year, usually a mix of webinars and in-person events.



 [EENA Events](#)

 [EENA Webinars](#)

| Type of organisation                     | Service Fee |
|--|-------------|
| Large company (50+ employees)            | 12,500 EUR  |
| Medium company (11-50 employees)         | 7,500 EUR   |
| Small company (up to 10 employees)       | 4,000 EUR   |
| Mobile Network Operators, VoIP providers | 7,500 EUR   |

**Please note that:**

Your company will not become member of EENA but member of EENA's Advisory Board, which is not a legal body of the association but a group of entities within EENA community that get benefit from EENA services described in detail in the "EENA Info Pack" document.

By paying one of the above-mentioned fees, your company can benefit from EENA services (described in detail in the "EENA Info Pack" document) from 1st January until 31st December.

Your company can nominate an unlimited number of representatives that will benefit from EENA services.

The above-mentioned fees do not include VAT. VAT will be added to your invoice if applicable.

Once EENA has received your form filled in and signed, you are going to receive an invoice that should be paid (preferably by bank transfer) within 30 days upon reception.

EENA membership being valid for one year (1st January-31st December), it must be renewed at the end of each year. It is not done automatically.

# 3

**Additional services  
(provided to EENA corporate members only)**

| Additional Services (1/3)   | Fee                  |
|---|----------------------|
| Blogpost posted on EENA website's blog. Promoted in the EENA Newsletter and on EENA social media.   | 2,500 EUR            |
| Promotion of your own webinar/ event/ report/ blogpost in the EENA Newsletter   | 1,000 EUR            |
| Sponsor the EENA Newsletter ("Newsletter supported by XX" + logo + short "news/announcement" in the Newsletter + link to your website)  | 2,000 EUR/newsletter |
| "Solution provider" webinar organised by EENA. Listed as an EENA webinar on our website and in our communications. This webinar is designed with you and there is no other speakers than yours. | 4,000 EUR            |
| Speech in an EENA webinar   | 2,500 EUR            |

| Additional Services (2/3)   | Fee                                 |
|---|-------------------------------------|
| Sponsor EENA's annual report on PSAPs and emergency services (PSAP global edition report) - Visibility in the report and in the PR sent to all the community.   | 25,000 EUR (unique sponsor)         |
| Sponsor the "Who is Who in the public safety industry" directory - Visibility on the website, the report and the Press Release  | 10,000 EUR (unique sponsor)         |
| <p>Sponsor &amp; Meet the 112 Club (key emergency services leaders from various EU countries meeting for 2 days every 6 months) - Upon EENA approval.</p> <p><u>Benefits for the sponsor:</u></p> <p><b>Expertise Sharing:</b> Sponsors are granted a one-hour workshop-style presentation to share their innovations with the club, receiving invaluable feedback from Europe's leading emergency services authorities.</p> <p><b>Networking:</b> Join the club's social gatherings and PSAP visit for informal and personal networking, offering a rare chance to build strong relationships with key figures in emergency services across Europe.</p> <p><b>Promotion:</b> As the official meeting supporter, your brand will be promoted by EENA to all club members.</p> | 10,000 EUR/meeting (unique sponsor) |

| Additional Services (3/3)   | Fee              |
|---|------------------|
| 3-h briefing provided by several EENA staff (it can be about legislation, standardisation, technology trends, recommendations on how to approach the European market, feedback on products, specific topic like eCall ...etc) | 6,000 EUR        |
| Email to EENA's emergency services list. Sent via EENA. Content to be approved by EENA.   | 8,000 EUR/email  |
| Survey EENA members to build a report/study branded with your company and EENA names. Sent via EENA. Content to be approved by EENA.  | 8,000 EUR/survey |
| Email to EENA's corporate members list. Sent via EENA. Content to be approved by EENA.  | 2,500 EUR/email  |

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**What our members are saying**



*"We've been corporate members of EENA for well over 10 years and in all this time we've seen a clear and very positive evolution on the opportunities and visibility given to us in the Public Safety domain: from providing several spaces to showcase our offering and capabilities to the chance of participating in the advisory board and the technical & operations committee, and including services such as receiving information of tenders issued in different parts of the world, to name but a few. We certainly have the EENA Conference marked in our yearly calendar as a not-to-miss event!"*



*"I have had the honour and great pleasure to represent Avaya as a communications solutions manufacturer within EENA for almost 10 years. The biggest impression during this time has been the emergency and public safety community, which has shown a great openness, cohesion and willingness to cooperate across all stakeholders, government organisations, authorities, emergency services, manufacturers, standardisation and research institutions.*

*EENA as a platform is therefore extremely attractive from a manufacturer's point of view, not only because of the marketing visibility, but especially because of the possibility of direct and unfiltered insights into a very special industry and a special market with its own rules. Beyond this business approach, EENA is not only an NGO, but a true family, from which real friendships have developed beyond the direct factual and technical engagement."*





*"EENA is a unique organisation which enables private companies like ours to engage in practical discussions on public safety issues and solutions with officials from governments and 112 departments across Europe and beyond."*



*"Our team started out in the field of emergency calls over ten years ago. Back then, with the support of the HEMS service, we were several students working together to create the first national emergency call mobile app in the Czech Republic. We heard about EENA while looking for more information on emergency call systems in other European countries; I attended my first EENA conference and was utterly amazed. Not long after that, as a young start-up we took part in several EENA events, which always valued new ideas and youthful energy. Thanks to EENA's continued support and regular consultations, we were able to quickly move forward and, over time, expand our technologies – which these days are much more than just mobile apps – beyond our borders to other EU countries.*

*One of the things I appreciate most is that as a young company, we had free access to certain information from the beginning. We are now fully-fledged members of EENA, and thanks to regular consultations, webinars, and other activities, we are able to keep track of technological and legislative developments in the field of emergency communication. Moreover, this year we took the opportunity to be a first-time exhibitor at the EENA conference in Ljubljana; this brought huge benefits, particularly through receiving direct feedback from both experts and potential customers.*

*I am very much looking forward to our further cooperation and I would like to wish the entire EENA team every success in continuing to help break down the barriers in emergency calling between European countries."*



*“EENA’s forward thinking vision, coupled with its membership base of public authorities, technology companies, regulators, standards organizations and other key stakeholders, has enabled us to take a well informed and holistic approach to entering European markets.*

*EENA’s conferences and workshops have also provided us with an invaluable platform to share our solutions with our target audiences, to learn from industry leaders and to forge meaningful partnerships. RapidSOS is grateful for the opportunities to learn, share and grow that EENA has provided us with since we joined in 2016 and we look forward to a continued partnership with this forward-leaning organization.”*

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## Services and pricing summary

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More information? Any questions?

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