

## Context and aim of the event

Technological developments and consumer preferences are driving the uptake of new and innovative means for communicating with family, friends and colleagues. More and More, citizens also expect to be able to **use these modern means of communication to reach emergency services**. This trend, coupled with **new legal requirements on accessibility for people with disabilities**, requires emergency services stakeholders **to adapt and to embrace innovation and transformational change** in today's emergency communications.

This is where [Next Generation 112](#) steps in. NG112 is about making it possible for citizens to send, and for emergency services to receive, not just voice, but location information, real-time text, photos, video calls and other data.

In order to assist as many emergency services as possible to move to NG112, EENA has decided to dedicate this virtual event to "**NG112: from theory to reality**". During **three consecutive afternoons**, this event will **aim to foster the deployment of NG112** by explaining **what** NG112 is, **why** it can meet the requirements of today's emergency services and citizens and **how** it can be implemented. Experiences from **existing NG112/NG911 deployment projects** will be discussed and the next steps on the road to **widescale deployment in Europe** explored.

## Who can attend?

**Everyone!** And more specifically:

- Emergency services PSAPs
- Public authorities
- Telecommunication regulators
- Fixed and mobile network operators and service providers
- Solution providers
- EU officials & stakeholders

## Let's talk practicalities...

- **When:** Tuesday 27 April - Wednesday 28 April - Thursday 29 April.  
Every day in the afternoon from 2.30PM until 4.30PM CEST. Coffee break included!
- **Where:** GoToWebinar (online platform)
- **Registration:** It's a **free of charge** event.  
Link to register: <https://attendee.gotowebinar.com/register/7636224116079579660>
- **More info on the EENA website:** <https://eena.org/events/eena-events/ng112-from-theory-to-reality/>
- **Questions?** Please contact the EENA Events Manager, Tavana Caminiti at [tc@eena.org](mailto:tc@eena.org).

## Final Programme

<p><b>DAY 1</b> <b>Tu. 27 April</b></p>	<p><b>All you need to know about Next Generation 112</b></p> <p><i>From the transition to IP to the new legal requirements on accessibility for people with disabilities, this session will explain what the NG112 architecture is, why it can address the challenges that public authorities are facing and how it can be implemented.</i></p>
<p><b>2:30 – 4:30</b></p>	<p><b>Addressing today’s needs with NG112</b></p> <p><b>Cristina Lumbreras</b>, Technical Director, EENA; <b>Wolfgang Kampichler</b>, Co-chair, EENA Technical &amp; Operational Committee; <b>Luca Bergonzi</b>, Co-chair, EENA Technical &amp; Operational Committee; <b>Michael Pröstler</b>, NG112 expert</p>
<p><b>DAY 2</b> <b>We. 28 April</b></p>	<p><b>Experiences of implementing NG112/NG911</b></p> <p><i>The second session will cover the practical experiences of implementing NG112 in Europe and NG911 in the USA. Four speakers from France, Romania and the USA will share information on implementation projects and provide guidance on project planning, stakeholder engagement, funding and on the challenges encountered.</i></p>
<p><b>2:30 – 2:55</b></p>	<p><b>Presentation of the NexSIS Project in France</b></p> <p><b>Michel Monneret</b>, Director, Digital Agency for Civil Protection (ANSC), France</p>
<p><b>2:55 – 3:20</b></p>	<p><b>Implementing Next Generation 112 in Romania</b></p> <p><b>Sorin Vasilca</b>, Deputy Director, Special Telecommunications Service (STS), Romania</p>
<p><b>3:40 – 4:05</b></p>	<p><b>Implementation of Next Generation 911 in Connecticut (United States)</b></p> <p><b>William Youell</b>, Director, Office of Statewide Emergency Telecommunications, State of Connecticut, USA</p>
<p><b>4:05 – 4:30</b></p>	<p><b>Implementation of Next Generation 911 in California (United States)</b></p> <p><b>Budge Currier</b>, 9-1-1 Emergency Communications Branch Manager, Governor’s Office of Emergency Services, State of California, USA</p>
<p><b>DAY 3</b> <b>Th. 29 April</b></p>	<p><b>Next steps on implementing NG112</b></p> <p><i>During the third and final session, we will follow up on the implementation experiences presented with a regulator’s perspective on NG 911 implementation in Canada. We will then focus on identifying who needs to do what to make NG112 a reality in Europe and when.</i></p>
<p><b>2:30 – 2:55</b></p>	<p><b>Implementing Next Generation 911 in Canada – A regulator’s perspective</b></p> <p><b>Etienne Robelin</b>, Manager, Emergency Services, Canada Radio-Television and Telecommunications Commission (CRTC), Canada</p>
<p><b>2:55 – 4:30</b></p>	<p><b>Who should do what to implement Next Generation 112 and when?</b></p> <p><b>Benoit Vivier</b>, Public Affairs Manager, EENA; <b>Cristina Lumbreras</b>, Technical Director, EENA; <b>Freddie McBride</b>, Director of Digital Communications Policy and Regulation, EENA</p>