



112

112 IS THE **EUROPEAN EMERGENCY NUMBER**, AVAILABLE FREE OF CHARGE, 24/7, ANYWHERE IN THE **EUROPEAN UNION**. CITIZENS CAN DIAL 112 TO REACH THE **EMERGENCY SERVICES**, INCLUDING THE POLICE, EMERGENCY MEDICAL SERVICES AND THE FIRE BRIGADE.

 **153** 
MILLION

CALLS WERE MADE TO 112 IN 2021



78%
OF 112
CALLS ARE
MADE BY
MOBILE
PHONE

56%

OF EMERGENCY CALLS ARE MADE TO 112*

*AS OPPOSED TO NATIONAL NUMBERS

1.5 MILLION

CALLS WERE MADE TO 112 BY ROAMERS (VISITORS)

1/3RD OF ALL ROAMING EMERGENCY CALLS

112

421,000

OF 112 CALLS WERE ECALLS

*EUROPEAN COMMISSION, 2022 IMPLEMENTATION REPORT

WHAT SHOULD I DO WHEN I CALL 112?

IT IS IMPORTANT TO **STAY CALM**, AND **SPEAK CLEARLY**. IF POSSIBLE, MAKE THE CALL **YOURSELF** - NO ONE CAN EXPLAIN THE SITUATION BETTER THAN YOU. **STATE YOUR NAME**, **WHAT HAPPENED**, AND YOUR **LOCATION**. FOLLOW THE **OPERATOR'S ADVICE**. AND IF SOMETHING CHANGES, **CALL 112 AGAIN**.