EENA welcomes the opportunity to comment on the draft Report. In doing so EENA recognises that the Report does not place any relevance of the emergency services within the subject. EENA believes that the IoT and M2M communications will have a significant impact on the emergency services in Europe and that the Report should have included this in its scope of work.

For example, wearable technology will be available where data from an emergency services first responder will relay situational awareness and biometric information to the incident manager. In other such examples IoT devices will be connected to sensors in buildings alerting the fire services if an incident occurs and eHealth devices (Ref ETSI TR 102 732) will provide data from patients to the emergency medical teams.

We already note that eCall (which is a type of M2M device albeit with humans still involved) is soon to be live and that such M2M messages will effect the work of the emergency services.

All in all, the management of the IoT and M2M devices will require careful planning, flexible and efficient standardisation, the necessary spectrum and a legislative framework that combines clarity with effective implementation. EENA believes that, as a result, the subject warrants deeper discussion and that this Report should have covered this perspective.

About EENA

EENA, the European Emergency Number Association, is a Brussels-based NGO set up in 1999 dedicated to promoting high-quality emergency services reached by the number 112 throughout the EU. EENA serves as a discussion platform for emergency services, public authorities, decision makers, researchers, associations and solution providers with a view to improving the emergency response in accordance with citizens’ requirements. EENA is also promoting the establishment of an efficient system for alerting citizens about imminent or developing emergencies.

The EENA memberships include more than 1100 emergency services representatives from over 80 countries world-wide, 75 solution providers, 15 international associations/organisations, more than 180 Members of the European Parliament and 90 researchers.

EENA is a registered organisation in the official EU transparency register and we deeply believe that the transparency register should be mandatory rather than optional.