



EENA INFORMATION PACK

Jérôme PÂRIS – Managing Director

What is EENA?

The European Emergency Number Association (EENA)

Discussion platform and best practices sharing for emergency services, public authorities, researchers, solution providers and all other actors of the public safety sector.

Brussels-based organisation set up in **1999**

EENA Annual Report (year 2019) can be found [here](#)



OUR MISSION is to
improve the safety and
security of the people.

How can citizens get the best help possible if they find themselves in an emergency? At EENA, this is the question we continuously try to answer.

More information (creation of EENA, our vision, our values, our finances) can be found [here](#) on our website.

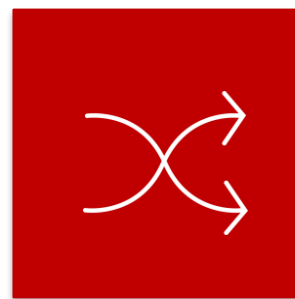
THREE PILLARS



Make knowledge
available to all



Facilitate contacts
between all actors



Drive change

ACCESS TO KNOWLEDGE & EXPERTISE

Access to knowledge & expertise

Overview of emergency services functioning

Annual report on the functioning of emergency services around the world.

50+ countries worldwide portrayed within 700+ pages.

Read an abstract of the 2019 report [here](#).
(Publication of the 2020 report scheduled in December)



Access to knowledge & expertise

Market overview of solutions providers

Directory of companies providing solutions/services to emergency services (**90+** companies in July 2020);

Updated and shared with EENA community twice a year

Check our Who's Who in the public safety industry website [here](#).

Browse by Area of Expertise



Access to knowledge & expertise

Intelligence report

Recap of the top emergency services news
e.g. latest tech initiatives, legislation,
groundbreaking studies...etc;

Not a list of news: connecting the dots for
you and providing a concise overview of
what's being discussed in the public safety
field;

Every 2 weeks.

TEATIME WITH ROSE



The brand new round-up of public safety news

Contact



Read one of these reports [here](#).

Access to knowledge & expertise

Legislation

Receive regular information on EU legislation related to public safety;

Our advocacy work & useful resources can be found [here](#).

November 26, 2019 - News

EMERGENCY COMMUNICATIONS & THE EU LEGISLATIVE FRAMEWORK

Access to knowledge & expertise

Library of reference documents

120+ operations &
technical documents.

Check our
Knowledge Hub [here](#).



COVID-19 Apps



COVID-19 and
Online Platforms



AML: Frequently
Asked Questions



Global
Recommendation
for Emergency
Services
Organisations to
manage the
outbreak of
COVID-19



Data and
Strategies per
country on
Emergency Calls
& Public Warning
during COVID-19



EENA
recommendations
for Emergency
Services
Organisations
during the
COVID-19
outbreak



Digital
transformation:
Visual command
& control in
PSAPS



Detecting out-of-
hospital cardiac
arrest using
artificial
intelligence



Artificial
Intelligence &
Machine Learning
in Public Safety



Who is Who in the
Public Safety
Industry 8



Emergency
services call for
stronger
cooperation with
tech companies



Emergency
Communications
& the EU
Legislative
Framework

Access to knowledge & expertise

Webinars

Operations and technical issues;

Hot topics e.g. Covid-19, Australian Fires

June 30, 2020

Social Media Day



June 30, 2020

Ensuring Accessibility to Emergency Services



June 25, 2020

New & Effective Solution for AML Roaming



June 23, 2020

Lessons learnt from the Australian Wildfires



June 16, 2020

Emergency Apps travelling with you: PEMEA Project Results



June 8, 2020

Next Generation 112 – Enabling Emergency Communications



May 26, 2020

Cross-border NG112: CELESTE Results



May 14, 2020

Republic of Korea's response to COVID-19



Access to knowledge & expertise

Events

EENA Conference & Exhibition

- Always in April;
- **1000+** public safety experts from 60+ countries worldwide;
- **100+** speakers;
- **35+** exhibitors from all over the world.

Also:

- **Business Partners Networking event;**
- **EENA Members Workshop;**
- **Meet Your MEP event;**
- **Topic based events.**



Access to knowledge & expertise

Support offered by EENA staff

EENA' senior executives have years of experience working in the public safety sector, it allows EENA to support public safety professionals in several ways:

- Briefing on how the market is structured in Europe;
- Recommendations on Business development & Strategy;
- Regular update calls on commercial opportunities in Europe;
- Briefing on current and future EU legislation;
- Briefing on standards related to 112 and eCall;
- ...etc

EENA Tender alerts



Receive alerts when we hear about publication of tenders

2019/2020: \approx 1-2 alerts/month (examples below)

Germany (Hessen)
IP telephone services for police

Ireland (Dublin)
CAD system, An Garda Síochána

Republic of North Macedonia
Further upgrade of TETRA system (TETRA IV)
& Establishment of Emergency call E-112

Lithuania
Fire and Rescue Department: Software development and installation
services of Information System for Emergency Response Centre

United Kingdom
Drones and associated products / services
for emergency services

Ecuador (Guayaquil)
System: receiving emergency calls & dispatching

United Kingdom (Jersey)
Request for Information for CAD system

South Africa (North West Province)
Communication solution for
Emergency Medical Services

Bulgaria
Public Consultation- Development of 112 emergency call system

France
Digital Agency for Civil Security, France's 112 ESINET

Norway
Invitation to Market Dialogue – CAD system for Fire & Rescue

CONNECTING PEOPLE

Connecting people

EENA's worldwide community



1600+ public safety officials

From **80+** countries worldwide

Connecting people

EENA's worldwide community

100+* solution/services providers

View the most up to date list of companies [here](#).

Read more about each company [here](#).

Connecting people

EENA's worldwide community

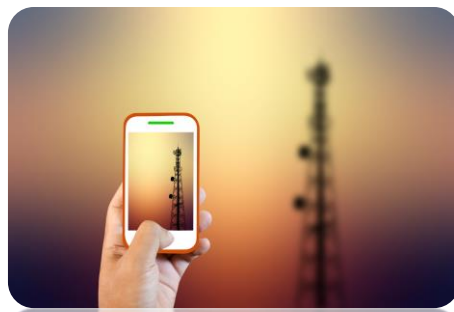


Connecting people

EENA's worldwide community

Also:

- Researchers;
- Mobile Network Operators;
- Members of the European Parliament.



Connecting people

We partner with other associations




Connecting people

Tech companies



*We work with Tech Companies on special projects/issues
linked to emergency/crisis/disaster response*



EENA Conference & Exhibition

The get-together of the community

- Every year in April
- **3** day-conference & exhibition
- **3** streams running in parallel
- **1000+** public safety professionals
- **60+** countries (Europe + other regions)
- **100+** speakers
- **35+** exhibitors

28-30 April 2021 in Riga, Latvia
More information, including the programme,
is available: <https://eenaconference.org>

Get access to EENA community

EENA annual conference & exhibition

Unlimited number of passes for your staff

Otherwise it is 1,200 EUR/delegate for companies that are not members

Possibility to exhibit/sponsor/have a speech while non-members cannot - *Fee to be paid on top of the membership fee*





DRIVING CHANGE

EENA Projects & Priorities

NG112

Standardised technology to modernise emergency communications



More information on Next Generation 112 is available [here](#).

Advanced Mobile Location (AML)



More information on AML is available [here](#).

Reverse 112 (Public Warning)



Drones & Public Safety



More information on our drones activities is available [here](#).

Emergency Apps



Making sure an
emergency app from
country X, works in
country Y

PEMEA
*Pan-European Mobile
Emergency Apps
architecture*

More information on emergency apps and PEMEA is available [here](#).

Artificial Intelligence & emergency services



More information on AI and public safety is available [here](#).

Services fees

Large
companies

10,500 EUR

Medium
companies

6,300 EUR

Small
companies

3,150 EUR

Mobile Network
Operators, VoIP
providers

6,300 EUR

Please note that:

1. Your company will not become member of EENA but member of EENA's Advisory Board, which is not a legal body of the association but a group of entities within EENA community that get benefit from EENA services described in the previous pages.
2. By paying one of the above-mentioned fees, your company can benefit from EENA services from 1st January until 31st December.
3. Your company can nominate an unlimited number of representatives that will benefit from EENA services.
4. The above-mentioned fees do not include VAT. VAT will be added to your invoice if applicable.
6. EENA membership being valid only for one year (1st January-31st December), it must be renewed at the end of each year. It is not done automatically.



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