What is EENA?

The European Emergency Number Association (EENA)
Discussion platform and best practices sharing for emergency services, public authorities, researchers, solution providers and all other actors of the public safety sector.

Brussels-based organisation set up in **1999**

EENA Annual Report (year 2019) can be found [here](#)
OUR MISSION is to improve the safety and security of the people.

How can citizens get the best help possible if they find themselves in an emergency? At EENA, this is the question we continuously try to answer.

More information (creation of EENA, our vision, our values, our finances) can be found here on our website.
THREE PILLARS

- Make knowledge available to all
- Facilitate contacts between all actors
- Drive change
ACCESS TO KNOWLEDGE & EXPERTISE
Access to knowledge & expertise

Overview of emergency services functioning

Annual report on the functioning of emergency services around the world.

50+ countries worldwide portrayed within 700+ pages.

Read an abstract of the 2019 report here.
(Publication of the 2020 report scheduled in December)
Access to knowledge & expertise

Market overview of solutions providers

Directory of companies providing solutions/services to emergency services (90+ companies in July 2020);

Updated and shared with EENA community twice a year

Check our Who’s Who in the public safety industry website [here](#).
Access to knowledge & expertise

Intelligence report

Recap of the top emergency services news e.g. latest tech initiatives, legislation, groundbreaking studies...etc;

Not a list of news: connecting the dots for you and providing a concise overview of what’s being discussed in the public safety field;

Every 2 weeks.

Read one of these reports here.
Access to knowledge & expertise

Legislation

Receive regular information on EU legislation related to public safety;

Our advocacy work & useful resources can be found here.
Access to knowledge & expertise

Library of reference documents

120+ operations & technical documents.

Check our Knowledge Hub here.
Access to knowledge & expertise

Webinars

Operations and technical issues;

Hot topics e.g. Covid-19, Australian Fires

- June 30, 2020
  Social Media Day

- June 30, 2020
  Ensuring Accessibility to Emergency Services

- June 25, 2020
  New & Effective Solution for AML Roaming

- June 23, 2020
  Lessons learnt from the Australian Wildfires

- June 16, 2020
  Emergency Apps travelling with your PEMEA Project Results

- June 8, 2020
  Next Generation 112 - Enabling Emergency Communications

- May 26, 2020
  Cross-border NG112: CELESTE Results

- May 14, 2020
  Republic of Korea’s response to COVID-19
Access to knowledge & expertise

Events

**EENA Conference & Exhibition**

- Always in April;
- **1000+** public safety experts from 60+ countries worldwide;
- **100+** speakers;
- **35+** exhibitors from all over the world.

Also:

- Business Partners Networking event;
- EENA Members Workshop;
- Meet Your MEP event;
- Topic based events.
Access to knowledge & expertise
Support offered by EENA staff

EENA’s senior executives have years of experience working in the public safety sector, it allows EENA to support public safety professionals in several ways:

- Briefing on how the market is structured in Europe;
- Recommendations on Business development & Strategy;
- Regular update calls on commercial opportunities in Europe;
- Briefing on current and future EU legislation;
- Briefing on standards related to 112 and eCall;
- ...etc
EENA Tender alerts

Receive alerts when we hear about publication of tenders

2019/2020: ≈ 1-2 alerts/month (examples below)

**Germany** (Hessen)
IP telephone services for police

**Ireland** (Dublin)
CAD system, An Garda Síochána

**United Kingdom**
Drones and associated products / services for emergency services

**Bulgaria**
Public Consultation - Development of 112 emergency call system

**Ecuador** (Guayaquil)
System: receiving emergency calls & dispatching

**Republic of North Macedonia**
Further upgrade of TETRA system (TETRA IV) & Establishment of Emergency call E-112

**Lithuania**
Fire and Rescue Department: Software development and installation services of Information System for Emergency Response Centre

**South Africa** (North West Province)
Communication solution for Emergency Medical Services

**United Kingdom** (Jersey)
Request for Information for CAD system

**France**
Digital Agency for Civil Security, France’s 112 ESINET

**United Kingdom**
Invitation to Market Dialogue – CAD system for Fire & Rescue
CONNECTING PEOPLE
Connecting people
EENA’s worldwide community

1600+ public safety officials
From 80+ countries worldwide

Status in July 2020
Connecting people
EENA’s worldwide community

100+* solution/services providers

View the most up to date list of companies here.
Read more about each company here.
Connecting people
EENA’s worldwide community

Status in July 2020
Connecting people
EENA’s worldwide community

Also:
➢ Researchers;
➢ Mobile Network Operators;
➢ Members of the European Parliament.
Connecting people

We partner with other associations

Status in July 2020
Connecting people
Tech companies

We work with Tech Companies on special projects/issues linked to emergency/crisis/disaster response
EENA Conference & Exhibition
The get-together of the community

➢ Every year in April
➢ 3 day-conference & exhibition
➢ 3 streams running in parallel
➢ 1000+ public safety professionals
➢ 60+ countries (Europe + other regions)
➢ 100+ speakers
➢ 35+ exhibitors

28-30 April 2021 in Riga, Latvia
More information, including the programme, is available: https://eenaconference.org
Get access to EENNA community

EENNA annual conference & exhibition

Unlimited number of passes for your staff

*Otherwise it is 1,200 EUR/delegate for companies that are not members*

Possibility to exhibit/sponsor/have a speech while non-members cannot - *Fee to be paid on top of the membership fee*
DRIVING CHANGE

EENA Projects & Priorities
NG112
Standardised technology to modernise emergency communications

More information on Next Generation 112 is available here.
Advanced Mobile Location (AML)

Where does it work?

AML fully deployed (Google + Apple)
AML partially deployed
Deployment ongoing
Eligible to deploy AML + Mexico, New Zealand, United Arab Emirates, United States

More information on AML is available here.
Reverse 112 (Public Warning)

More information on Public Warning is available here.
More information on our drones activities is available [here](#).
Making sure an emergency app from country X, works in country Y

PEMEA
Pan-European Mobile Emergency Apps architecture

More information on emergency apps and PEMEA is available here.
Artificial Intelligence & emergency services

More information on AI and public safety is available here.
## Services fees

<table>
<thead>
<tr>
<th>Category</th>
<th>Fee</th>
</tr>
</thead>
<tbody>
<tr>
<td>Large companies</td>
<td>10,500 EUR</td>
</tr>
<tr>
<td>Medium companies</td>
<td>6,300 EUR</td>
</tr>
<tr>
<td>Small companies</td>
<td>3,150 EUR</td>
</tr>
<tr>
<td>Mobile Network Operators, VoIP providers</td>
<td>6,300 EUR</td>
</tr>
</tbody>
</table>

Please note that:

1. Your company will not become member of EENA but member of EENA’s Advisory Board, which is not a legal body of the association but a group of entities within EENA community that get benefit from EENA services described in the previous pages.

2. By paying one of the above-mentioned fees, your company can benefit from EENA services from 1st January until 31st December.

3. Your company can nominate an unlimited number of representatives that will benefit from EENA services.

4. The above-mentioned fees do not include VAT. VAT will be added to your invoice if applicable.

6. EENA membership being valid only for one year (1st January-31st December), it must be renewed at the end of each year. It is not done automatically.