



112
EMERGENCY CALL

VoLTE compatibility/interoperability - Update on EENA advocacy activities

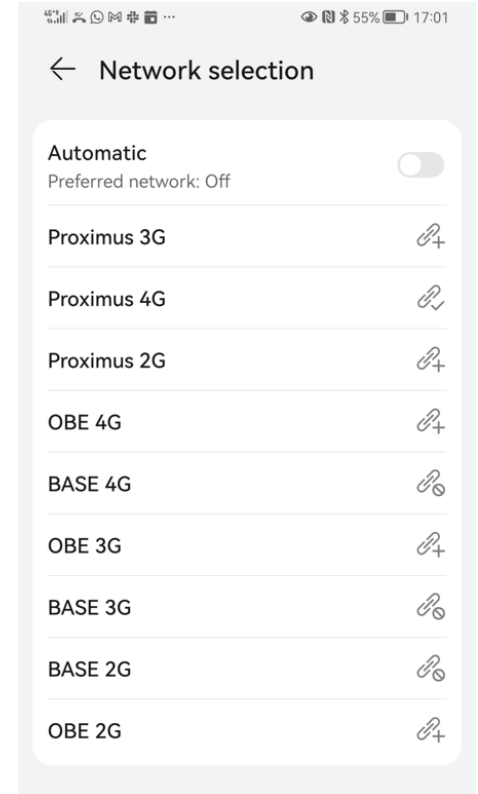
22 September 2022

Freddie McBride/Benoit Vivier

Advocating for public safety

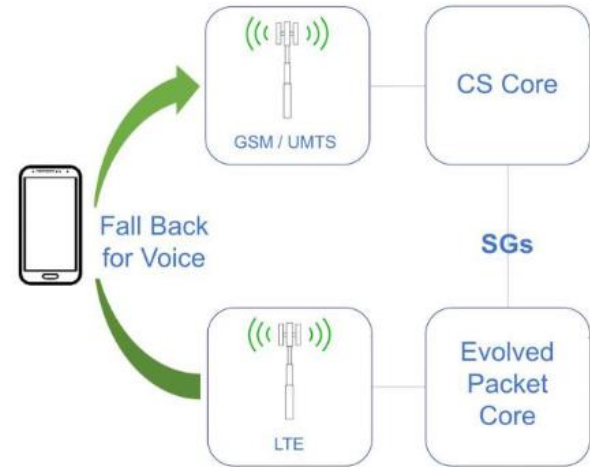
Short term focus - Raise awareness – important that end-users are aware that they could be affected by the issue so that they can prepare accordingly

Longer-term focus - Mobilise all stakeholders – to work together to resolve issue as soon as possible



EENA advocacy initiatives (1)

- Issue mainly affecting some roamers outside of Europe
- Current availability of 2G/3G to support legacy, use of CSFB a safety net for emergency communications in Europe
- Widespread 2G/3G sunset in Europe would remove this safety net if VoLTE compatibility issue not resolved
- **July 2022** – Letters to 31 NTRAs, ETSI, EC, FCC, GSMA, MVNO Europe, Digital Europe, ETNO, ECTA, BEUC
- Submission to BEREC consultation on Retail Roaming Guidelines
- Positive engagement from all stakeholders to date.



EENA advocacy initiatives (2)

- August/September/October 2022 – Formal replies from many stakeholders providing additional information. Follow-up meetings scheduled.
- ETSI/3GPP– No fundamental problems with standards but some minor updates needed. Testing Task Force T010 established: Network Interoperability Test Description for emergency services over VoLTE (Sept 2022-January 2024)
- Regulators are engaging with stakeholders at national level
- GSMA, ETNO and MVNO Europe are working closely with member organisations to raise awareness and resolve issues
- BEUC – raised with TransAtlantic Consumer Dialogue (TADC)
- Ongoing co-operation with NENA – issue raised with CSRIC - an advisory council to the US government (including FCC) on regulatory issues
- [Press release, media articles](#) – [CRJ article](#) authored by EENA ([September edition](#))
- On draft programme for [EENA 2023](#) (Ljubljana, 19-21 April 2023)



112
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Questions