VoLTE compatibility/interoperability
- Update on EENA advocacy activities

22 September 2022

Freddie McBride/Benoit Vivier
Short term focus - Raise awareness – important that end-users are aware that they could be affected by the issue so that they can prepare accordingly

Longer-term focus - Mobilise all stakeholders – to work together to resolve issue as soon as possible
• Issue mainly affecting some roamers outside of Europe
• Current availability of 2G/3G to support legacy, use of CSFB a safety net for emergency communications in Europe
• Widespread 2G/3G sunset in Europe would remove this safety net if VoLTE compatibility issue not resolved

• July 2022 – Letters to 31 NTRAs, ETSI, EC, FCC, GSMA, MVNO Europe, Digital Europe, ETNO, ECTA, BEUC
• Submission to BERC consultation on Retail Roaming Guidelines
• Positive engagement from all stakeholders to date.
August/September/October 2022 – Formal replies from many stakeholders providing additional information. Follow-up meetings scheduled.

ETSI/3GPP – No fundamental problems with standards but some minor updates needed. Testing Task Force T010 established: Network Interoperability Test Description for emergency services over VoLTE (Sept 2022-January 2024)

Regulators are engaging with stakeholders at national level

GSMA, ETNO and MVNO Europe are working closely with member organisations to raise awareness and resolve issues

BEUC – raised with TransAtlantic Consumer Dialogue (TADC)

Ongoing co-operation with NENA – issue raised with CSRIC - an advisory council to the US government (including FCC) on regulatory issues

Press release, media articles – CRJ article authored by EENA (September edition)

On draft programme for EENA 2023 (Ljubljana, 19-21 April 2023)