



EUROPEAN EMERGENCY NUMBER ASSOCIATION

Policy on Membership Acceptance and Termination

Date: 28/11/2024

Objective:

This policy outlines the procedures for accepting or refusing membership applications and the termination of memberships within EENA, applicable to individual, organisational, and corporate members.

1. Membership Acceptance

Most members are accepted following a simple vetting process conducted by the EENA team to ensure compliance with EENA's membership criteria. However, the acceptance of each member can be subject to Board approval if deemed necessary, requiring a 75% majority vote by Board Members.

2. Refusal of Membership

EENA reserves the right to refuse membership to any applicant without the obligation to provide justification. The decision to refuse membership shall be made either through the EENA team's vetting process or, if required, by a 75% vote of the Board Members.

3. Individual Membership Termination

The termination of individual memberships – such as memberships to 112 ESSN - can only occur with the unanimous agreement of EENA's Senior Management Team. The decision must be formally documented and communicated to the member in accordance with EENA's internal procedures and standards.

4. Organizational and Corporate Membership Termination

For the termination of organizational or corporate memberships, a decision requires the support of at least 75% of the Board Members. Voting shall follow EENA's governance framework, ensuring transparency and accountability in the process.

5. Immediate Termination

Once the decision for termination has been made (either through unanimity of the Senior Management Team for individuals or 75% Board approval for organizations and corporations), the termination shall be effective immediately.

6. Reimbursement of Membership Fees

If a membership fee has been paid, EENA will reimburse the fee on a pro-rata basis, calculated from the effective date of termination.

7. No Obligation to Provide Justification

EENA reserves the right to terminate any membership or refuse any membership application without being obliged to provide justification to the member or applicant.

8. Communication of Termination or Refusal

All members or applicants subject to termination or refusal shall be formally notified in writing. The



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notification will include relevant details such as the effective date of termination or refusal and any pertinent information concerning the cessation or denial of membership.

9. Confidentiality and Record-Keeping

All discussions, votes, and documentation related to membership acceptance, refusal, or termination shall be kept confidential and securely stored in compliance with EENA's data management policies.