European Emergency Number Association (eena)

Day 1 – We. 04 December 2024:
Next Generation 112

09:00 – 09:45	**Event Introduction**

Speakers to be announced

09:45 – 10:15	**Introduction of NG112**

Introduction on NG112
Wolfgang Kampichler, *Co-Chair, Tech & Ops Committee, EENA*
Michael Pröstler, *Vice-Chair, Tech & Ops Committee, EENA*

Presentation of the ECC Report 361 - Next Generation Emergency Communication (to be confirmed)
Speaker to be announced

10:15 – 10:45	**Countries Roadmaps on NG112**

Panel with emergency services representatives
Panellists to be announced

10:45 – 11:15	***Coffee Break***

11:15 – 12:30	**Implementing NG112**

Presentation title to be announced
Monica Million, *ENP - Million Consulting Services, LLC*
Fiona Lee, *Principal, CTRL-F Consulting*
Budge Currier, *9-1-1 Emergency Communications Branch Manager, Governor's Office of Emergency Services, State of California & Past President of NASNA, United States*

Presentation title to be announced
Florin Feticu, *Head of 112 Unit, Special Telecommunications Service, Romania*

Presentation title to be announced
Speaker to be announced, Beta 80

12:30 – 14:00	***Lunch Break***

14:00 – 14:45	**Accessibility in NG112**
	Presentation title to be announced
	Speaker to be announced, Regola
	Update on the technical standards on accessibility
	Speaker to be announced

14:45 – 15:30	**Routing in NG112**
	Presentation title to be announced
	Speaker to be announced, Crealog
	Presentation to be announced

15:30 – 16:00	*Coffee Break*

16:00 – 16:40	**Standardisation & Plugtests**
	The relevant standards on NG112 and NG eCall
	Cristina Lumbreras, *Technical Director, EENA*
	6th NG112 Emergency Communications with NG eCall Plugtests
	Wolfgang Kampichler, *Co-Chair, Tech & Ops Committee, EENA*

16:40 – 17:00	**Video communication to PSAPs**
	Presentation title to be announced
	Speaker to be announced, Apple

TBD	**Social activity**

Day 1 – Th. 05 December 2024:

Artificial Intelligence in PSAPs

09:30 – 11:15 **Outcomes of EENA's Special Project on Artificial Intelligence**

Presentation of the project and its conclusions
Alexis Gizikis, Projects Director, EENA
Peter Lonergan, Policy Officer, EENA

Presentation title to be announced
Dr. Eric Rietzke, *CEO of LiveReader, Senior Researcher at DFKI, LiveReader GmbH*

Enhance communication and protect hearing, with on-prem AI based solution
Mette L V Carstensen, *CEO, Augmented Hearing*

Additional presentations to be announced

11:15 – 11:45 *Coffee Break*

11:45 – 13:00 **AI Applications in emergency communications**

Using Artificial Intelligence to Improve Emergency Call Processing and Public Threat Detection
Gregory Rohde, *Chairman & CEO, Kant AI Solutions*

Presentation title to be announced
Speaker to be announced, Crealog

Presentation title to be announced
Speaker to be announced, Dataminr

13:00 – 14:00 **Lunch Break**

14:00 – 15:00	**AI Applications in emergency communications**

Leveraging Large Language Models for Patient Transportation Requests

Bernhard Wintersperger, *Head of Quality Management for EMS Operations und Training at Austrian Red Cross Styrian Regional Branch*

Transcribing German emergency calls and detecting stroke patients

Melanie Reuter-Oppermann, *Senior Research Fellow, ILS Mannheim gGmbH*
Christoph Scherer, *Head of PSAP, ILS Mannheim*

Presentation title to be added

Carlos Rosa, *IT Manager, 1-1-2 Canarias (Spain)*

Artificial Intelligence in Mission Critical Communications – a use case

Adrián Santiago, *Engineer R&D, Nemergent Solutions*

15:30 – 16:30	**Discussion Panel / Integrating Artificial Intelligence in PSAPs**

Presentations to be announced