Microsoft

Microsoft Resources in response to COVID-19

In response to COVID-19, Microsoft have made the following resources available:

- [Microsoft's commitment to customers during COVID-19](#)

- [Working remotely during challenging times](#)

- [The top 9 ways Microsoft IT is enabling remote work for its employees](#)

- [Support remote workers using Microsoft Teams](#)

- [Microsoft FastTrack is available to assist organizations setting up remote work and learning in response to COVID-19](#)

- [Work remotely, stay secure - guidance for CISOs](#)

For a more technical audience, we have provided the following checklist:

1. Sign up for any needed trial software and services for free:

   a) [Microsoft 365](#)

   b) [Microsoft Teams](#)

   c) [Microsoft Enterprise Mobility + Security](#)

   d) [Azure](#)

2. Use [Microsoft Forms](#) to survey your remote workers. This can help you to determine:

   a) What devices users have at home (type and platform)

   b) If users have capable Internet capability at home

   c) If thin clients or desktop and app virtualization can be leveraged for remote workers

   d) If additional user training is needed for remote work scenarios; and

   e) If there are any blockers to enabling remote work

3. Review your current infrastructure to ensure that you have the necessary core foundation in place, including:

   1. A supported [identity model](#);

   2. A means to connect to any on-premises applications or data, such as VPN, [Azure AD Application Proxy](#), [Windows Virtual Desktop](#), etc.

4. [Optimize your network](#) and reduce the impact Office 365 traffic has on the traditional corporate infrastructure when a large percentage of users are working remotely.

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5. Deploy productivity apps to remote workers

    1. [Office for the web](#) for unmanaged devices

    2. [Office 365 ProPlus](#) for managed devices

    3. Office app for [iOS](#) / [Android](#)

    4. Outlook for [iOS](#) / [Android](#)

    5. OneDrive for Business for [iOS](#) / [Android](#)

    6. Yammer for [iOS](#) / [Android](#)

    7. Teams for [iOS](#) / [Android](#)

    8. [Microsoft 365 mobile apps](#)

6. Implement a way to communicate and connect with end users, such as [Yammer](#), [SharePoint](#), or [Power Apps](#).

7. Enable employee access to critical virtual desktops and apps by bursting or scaling out existing desktop and app virtualization on Azure with solutions from [Citrix](#), [VMware](#), [Microsoft](#), and other providers.